

Guest Disclosure Agreement

Owner Info		Pet Info	
Name		Name	
Address		Canine or Feline	
City, State, Zip		Breed	
Home Phone		Sex / DOB	
Cell Phone		Spayed or Neutered	Y or N
Email		Dog or People Aggressive	Y or N
Emergency Contact		Vet Information	
Name		Name	
Phone		Phone	

Disclosure Statement

This is an Agreement between The Philadelphia Pet Hotel & Villas (hereinafter called "The Pet Hotel") and the Pet owner whose name and signature appears below (hereinafter called "Owner"). Following are the terms of service for the stay of Owner's pet as a guest of The Pet Hotel.

1. The owner certifies that the above dog or cat has received proper vaccinations and can provide legal proof of vaccination. The owner further certifies that this animal is in good health and has not had any communicable diseases in the last 30 days, or any exposure to rabies, parvovirus, or kennel cough.

Bordetella Policy (Kennel Cough): The Pet Hotel requires Bordetella to be administered every 6 months. Any dog entering our building for grooming, daycare, or boarding will be held to the same vaccination standard.

The Pet Hotel will only perform Bordetella Vaccinations on dogs that have received a Bordetella no later than 7 months prior to the desired entry date into the hotel. Dogs that have not had a Bordetella within 7 months of the desired entry date into the hotel will need to have the shot given minimum two weeks before the dog is scheduled to enter the building.

2. The owner certifies that the above dog or cat has received a flea treatment within the last two weeks. If we find your pet to have fleas we will treat your pet as to prevent an outbreak or infestation in our facility. The owner will be charged \$20 for the administration of either Frontline or Advantage.

3. The owner understands that group play activities are only for spayed/neutered dogs or cats. The owner further understands that the Pet Hotel will not be held liable for accidental injury that could

occur or result from group play, provided all policies and procedures were followed when the accident occurred.

4. Philadelphia Pet Hotel will make every effort to return toys, blankets etc. that were left with the pet on entrance into the facility, but we are not responsible for the said items or the condition in which they are returned.

5. The owner understands that he/she is responsible for any damages that may be incurred as a result of the owner's pet harming another animal, person, or property of the Hotel.

6. The owner understands that in case of emergency we will act on your behalf and utilize the services of The Philadelphia Animal Hospital for all treatment. The owner further understands that he/she is responsible for all veterinary bills or service charges incurred.

7. The owner understands that after 3 days of consecutive stay at our Hotel it is strongly recommended to give the dog a bath before being released back to the owner. The owner further understands that there will be an additional fee for this service. The owner may sign a waiver for pet not to receive bath.

8. The owner agrees that all charges for the stay in our hotel are due in full on the date that the owner is scheduled to pick up the dog, no exceptions will be made.

9. The owner gives permission to the Pet Hotel to take photos or videos of their dog for any multi-media or print use. The owner hereby relinquishes all rights to the photos or videos and understands that he/she will not receive royalties or other compensation.

10. The owner may purchase optional insurance at the rate of \$4.00/day to cover unexpected medical treatment while boarding at the Philadelphia Pet Hotel & Villas. All medical services will be exclusively provided by the Philadelphia Animal Hospital with a max coverage of up to \$500 per stay. This coverage is only valid at the Philadelphia Animal Hospital, and unless purchased, The Pet Hotel does not assume any liability for medical expenses that arise from boarding, grooming, or daycare services provided within the Pet Hotel. If the optional pet insurance is purchased the Pet Hotel will cover medical expenses associated with the treatment of Kennel cough up to three days after the dog has checked out of the Hotel. This extra protection is valid only at the Philadelphia Animal Hospital and has a maximum benefit of up to \$500.

11. In the event of a medical emergency, every effort will be made to contact the owner or emergency contact. If contact is made and owner prefers pet to be seen by any other veterinary practice than the Philadelphia Animal Hospital, a transport fee will be charged.

12. Philadelphia Pet Hotel vows to never share your personal information with outside vendors or entities without your expressed written consent. Additionally, we will only release vaccine information to outside sources with your permission; only vaccines given at the hotel will be released.

Owner's Name Please Print

Philadelphia Pet Hotel & Villas

Signature

Signature

Date

Date