

Philadelphia Pet Hotel & Villas

215-365-4555

www.phillypethotel.com

The Dog Vacation Suites: All suites include 3 potty break walks daily and priced per night per dog.

🐾 **Standard Suite:** 4X6 Suite \$35.00 6X8 Suite \$39.00 8x10 Suite \$44.00

🐾 **The Luxury Suite:** This spacious Suite includes a flat screen TV. Great for boarding multiple dogs! Playtime is included with this stay. Choose your package that best suits you.

\$65.00 package: 1 hour group play or 30 minutes of private play, Bizzy Bone and 1 item from our snack cart.

\$75.00 package: Exercise workout package, Bizzy Bone & 1 item from our snack cart.

🐾 **The Concierge's Best Friend Vacation:** \$75 per night.

We offer a unique service for our guests to spend their entire vacation stay with our concierges and staff. Your dog will have human contact the entire day. Your baby will have free roam of our office and counter area. We will provide bedding, play toys and constant attention. Group or private play is available for an additional fee. Please take note that this service will be provided only to well behaved dogs.

🐾 **The Villas:** \$89.00 per night -1st dog, \$ 66.75 - 2nd dog, \$ 44.50 - 3rd dog

Your dog will be sleeping in an ultra modern room, equipped with a queen sized bed and a 32" flat screen TV. Your dog's vacation day will begin with an early morning walk, followed by a complimentary stuffed peanut butter kong treat. In the afternoon, we will schedule a group or private play in one of our exercise yards or state of the art play arena. This will consist of mental and physical stimulation to allow your dog to release some of that energy! Our dinner hour begins at 5pm followed by an after dinner potty break. Before we tuck your baby into bed, a frozen yogurt night time snack will be served. A midnight potty walk will be done by one of our 24 hour room service staff. We will go above and beyond to make sure that you and your pet's specific expectations are exceeded. The optional insurance plan will be provided at no additional cost to you. Your check out time can be extended until the close of business that day without a late checkout fee applying.

Please note that the bed will be removed from the Villas if dog is destructive and owner will be held liable for all damages to room.

🐾 **Multiple Pet Boarding:** When boarding in the same room we offer a **25% discount** off the first additional pet & **50% off** each subsequent pet.

🐾 **Extended Stay discount:** **20% discount** off boarding rate with a 21 night stay or more.

🐾 **Kitty Condo Boarding:** \$ 28.00 per night. The ultimate in kitty vacations. Our 3 story condos are cleaned twice daily. **Playtime & human** contact is provided 2 hrs daily in our condo room, where they can climb & sunbathe on our window sills.


Hours of operation
24 hour kennel staffed
Monday – Friday 6 am- 7 pm
Saturday 7 am- 5 pm
Sunday 9 am – 4 pm

Prices effective 2/14/2012

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 **Doggy Daycare:** \$25.00 a day

New guest to our daycare program must have an evaluation done first, this is no cost to you. Evaluations are done weekdays only Monday – Friday. Appointment must be made, no walk ins please.

Our **new all day** daycare program is set up to have your dog play from morning til night in our state of the art play area. Our daycare specialist created a structured program to allow your dog to socialize and have fun while enjoying our new play equipment. On those beautiful weather days your pal will be exercised in our outside play yard. During those summer months, we will have an array of different water activities planned for your pooch to cool off and have fun. Your baby is sure to come home exhausted! **It is mandatory that your dog comes in wearing a collar to participate in group play and daycare activities. This is for our safety as well as your pet.**

The Ultimate Daycare package: \$40.00 a day

The Philadelphia Pet Hotel van will come to your home and pick up and drop off your dog for doggy daycare. Taxi service must be reserved at least 2 weeks in advance.

Philadelphia Metro Area only/ call for qualifying areas. No punch card credits available for this package.

The Standard Daycare package: No van service offered for daycare credits.

1 credit/ 1 full day	\$ 25.00	½ credit/ ½ day	\$ 18.00
5 credits/ 5 full days	\$105.00	20 credits/ 20 full days	\$ 395.00

Check out time for daycare clients is the close of each business day. Late check out fee of \$10/hr will apply . No maximum fee.



Grooming & Spa Services: We are a full service Grooming & Spa center. Prices are very reasonable and depend on the breed of the dog. Our basic bath & brush package always includes: nail trim, ear cleaning, anal glands & toothbrushing! We also do cat grooming!

We now offer van service . We will pick up & drop off your dog/cat \$20 roundtrip fee applies.



Spa Experience: \$40.00

The Quiet Retreat: When peace and tranquility is what your dog needs, the **Quiet Retreat** is a perfect pampering solution. Your **dog's day at the spa** will include: A doggie manicure , a brushing with the furminator, perfume spray and then your dog will be whisked away to a private room & given a full body rubdown. Your baby will leave relaxed, soothed and polished!

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Package add ons: It is mandatory that your dog comes in wearing a collar to participate in playtime.

Pampered stay package

\$20.00 package: 1 hour group play or 30 minutes of private play, 2 choices from our snack cart & Optional pet insurance.

\$30.00 package: Exercise workout package (must be spayed/neutered), 2 choices from our snack cart & Optional pet insurance.

Exercise workout package \$20.00 day

Package includes: **6 hrs** of playtime (Mon – Fri) **3 hrs** of playtime (Sat – Sun) in our state of the art play arena. Your dog will be able to socialize, play and climb on our new playground equipment with our daycare specialist!

Extra TLC package \$10.00 hour

Package includes: Extra human contact. Your dog will be brought to our Concierge counter and spend time with our staff. We will play and even welcome your baby to sit on our **lap**. This is a great way for your dog to get to know us!

Birthday boarding package \$10.00

Package includes: 1.) A pupcake 2.) Bizzybone or Frozen yogurt 3.) A birthday photo of your dog that we will email.

Special handling package fee \$10.00 day

This fee will be added to your nightly stay for guests that are overly aggressive, hard to handle or “special needs.”



Optional add on goodies:

Group play by the hour	\$10.00	Private play 30 minutes	\$12.00	30 minute private walk	\$20.00
Furminator brushing	\$5.00	Email daily update	\$3.00/day	Email photo update	\$5.00/day
Dispense medication	\$1/drug/day	Insulin/Injectables	\$5/day	Flea preventative	\$20 /dose
Doggie manicure	\$25.00	15 min rub down	\$15/day	Wrinkle maintenance	\$5.00/day
Optional pet insurance	\$4.00/day				



Snack cart options: During the day we stroll down the suites offering midday snacks to our guest. All of the snacks offered are human grade quality made with natural ingredients like organic and cage free eggs, natural chicken powder, and sugar free yogurt frosting.

Frozen peanut butter stuffed kong	\$5.00	Dog friendly frozen yogurt	\$5.00	A pupcake dessert	\$5.00
Lunch time Hamburger snack	\$5.00	Banana & Carob Pancakes	\$5.00	Cinnamon Bunn	\$5.00
Canolli Canine treat	\$5.00				
Doggie Doughnuts	\$5.00				

(**Strawberry Banana**, **Mint Chocolate** (carob & parsley), **Sweet Potato & Flax seed**, **Peanut Butter & Sesame**, **Carob marble**, glaze)



Preferred Member Program: If you spend \$1,000 in one calendar year, this qualifies you to become a preferred member of the Philly Pet Hotel. Your benefits include: 10% off all boarding & grooming fees and no early or late checkout fees.

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Tour times: We would love to show you around our facility! Please be advised that during busy peak hours, you may experience a wait time of 5 – 30 mins, as clients checking in and out take priority.

Vaccine requirements: By Pennsylvania State law, all dogs boarding with us must have current **Rabies, Distemper & Bordetella (current every 6 months)** prior to arriving at our facility. Cats are required to have current **Distemper & Rabies** to meet State requirements. It's the clients responsibility to ensure that we receive proof of vaccinations for their pets. **No exceptions will be made.** The Pet Hotel will only perform bordetella vaccinations on dogs that have received a Bordetella no later than 7 months prior to the desired entry date into the hotel. Dogs that have not had bordetella within 7 months of the desired entry date into the hotel will need to have the shot given minimum **two weeks before** the dog is scheduled to enter the building. **Any dogs entering our building for grooming, daycare or boarding will be held to the same vaccination standards.**

Check-in/ Check-out policy:

Check-ins will be accepted from open of business till **30 minutes** before close of business each day. (See posted business hours) Anyone checking in outside of these parameters will be assessed a \$25 fee.

Boarding check-out is by 2p.m. Please note that the addition of a **grooming service** or an **exercise package** to the last day of your dog's stay will only extend your check-out time till **close of business** that day. Checking out after business hours will still result in an additional \$25 fee.

Daycare check-out time is by close of business each day. Daycare clients wishing to pick up after business hours will be assessed a \$10/hr. late fee, no maximum fee.

Any client wishing to check-out after hours is required to disclose their plans to the Concierge upon check-in. The entire balance must be paid in full at that time.

ONLY CURRENT CLIENTS ARE PERMITTED TO CHECK-IN BEFORE OR AFTER BUSINESS HOURS. The first client check-in experience **MUST** occur during business hours.

HOLIDAY CHECK – IN / CHECK – OUT FEE IS \$50 for all clients, including preferred clients. A minimum of 3 night stay required during holidays. A 3 day minimum stay is required during holidays.

Cancellation Policy:

Due to the exclusive nature and high demand for our Villas, Philadelphia Pet Hotel & Villas will assess a \$100 fee for clients cancelling their reservations without giving 72 hrs. notice. No future reservations can be made until fee is paid in full.

For all other reservations including **suites, luxury suites or grooming appointments**, Philly Pet Hotel requires at least 24 hours notice to cancel reservations. Failure to provide **24 hours** notice will result in the assessment of a \$100 fee, and future reservations will be restricted until fee is paid in full.

Clients who **no call, no show** for any boarding reservation will be assessed an immediate \$100 fee which must be paid in full to reinstate boarding privileges.

Philadelphia Pet Hotel & Villas reserves the right to refuse service to clients who show a pattern of cancellations and no shows, and will determine its ability to service those clients on a case by case basis.

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